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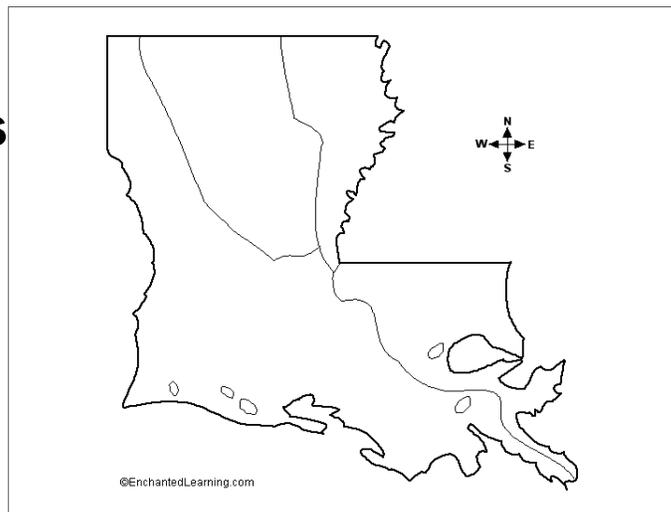
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PRESIDENT'S MESSAGE DECEMBER 2007

BY CAROL MILES



Our base is Louisiana

"To err is human, to repent divine, to persist is devilish" according to Benjamin Franklin.

In this, my second newsletter . I am hoping that I am moving up the learning curve with this newsletter. Some of you may have noticed a series of errors in Issue 1 along the lines of articles being cut short. . Apparently, when you mail merge in Microsoft Publisher, things change. Well, at least this time I will know to check that!

No telling what I will miss in this and future issues but hopefully my colleagues and friends will help me learn stay young and devilish by making mistakes and learning from them!

I take heart from Albert Einstein who said, "Anyone who has never made a mistake, has never tried anything new."

Next Board Meeting :  
January 25, 2008  
10:00 am  
Call for directions

Members are  
welcome to  
attend our board  
meetings.

President  
*Carol Miles Covington*  
985-893-1248

President Elect  
*Gary Tiemann-Shreveport*  
318-798-0518

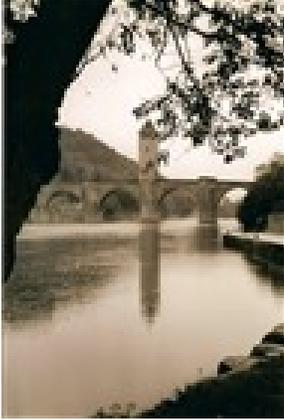
Secretary  
*Terry Zenner-Lafayette*  
337-989-9350

Treasurer  
*Connie Konikoff-Lafayette*  
337-237-7643

Past President  
*Judy Haspel-New Orleans*  
504-891-5807

Regional Board Members:  
Baton Rouge-*Maureen Powell, Justin Schleis, Larry Gooch*  
Covington-*Maria Klette-Ketchum, Lisa Tadlock*  
New Orleans-*Anne Heard, George Morlier, Myra Hidalgo, Fran Swan, Helen Stavros*  
Shreveport-*Leesa Sitter Peggy Salley*

## LACSW ABROAD



### Distance Work—Part One...Long Distance Lemons By Laury Bourgeois

Challenges abound in any new venture, but the secret to success lies in making those challenges work for you not against you. How can you turn lemons into lemonade?

I've been able to "move on to lemonade" with my clients from France by paying attention to what makes distance work challenging. I directly raise each of these issues with clients who are interested in working with me. If none of these issues run the client off, we begin by discussing how we can work to address these challenges together. It takes a little more work on both of our parts, but I believe that both parties agree that the extra trouble is worth the benefits.

This month I'm going to raise the long distance "lemons" with you. I'd like you to think about these issues for yourself and what might be some creative ways to handle them and check back next month. Don't be surprised if the list raises other questions for you as well. Here are our long distance lemons:

There will be no face to face meetings

There is a multiple hour time difference depending on where in the states the client is located

All business is conducted by phone, FAX and/or e-mail

It takes a week for snail mail to get to France from the USA and costs twice as much or more

I'm living in a euro market and being paid from a dollar market

Paper in Europe is a different size than paper in the states

Both dates and time are described differently

I'll be back next time with the creative ways these long distance runners have been turned into lemonade so far.

## **WIGGLY BUSINESS**

**By Gary Tiemann**

One of the advantages of living four hours away from our LACSW meetings is that I get to indulge a favorite pastime of listening to books and lectures while I drive.

Recently I have been listening to lectures by a philosopher of the 60's named Alan Watts. Borrowing from quantum physics he was making the point that life, including ourselves, as well as the whole of the universe, is essentially a conglomeration of vibrating energy; a wiggly sort of thing. He also made the point that things such as calculus is about overlaying a rigid grid over this wiggly phenomenon in order to get some sense of bearing and order in this essentially messy business of life. In applying these ideas to our circumstances as social workers I realized that we are on the frontlines of this wiggly business.

Many professions share a similar mission. Lawyers, through a grid system of precedent and codification try to bring some order to society as a whole. Accountants use a system of numbers to record the accumulation and transfer of wealth.

As a clinical social worker one of my biggest frustrations has always been trying to apply the grid of the DSM-IV and diagnosis, usually in response to some insurance company, to the very messy, wiggly circumstances of our clients. I now understand the conflict better. We are of the wiggly world trying to communicate with the people of the grid.

So often I wanted to simply tell them "this person's soul is wounded—I can't tell exactly how or how long it is going to take to return them to their healthy wiggly nature. People of the grid do not understand this.

So of course it is no surprise when we in the wiggly profession have difficulty always getting our numbers in the right column. On the other hand, I so appreciate the collegiality of LACSW, a place where wiggly professionals share and unite.

## **NEW LABSWE BOARD MEMBER**

Congratulations are in order for Lisa Lipsey of Baton Rouge, soon to be confirmed by the Senate as a new member of our licensing board.

Lisa is a long time member of LACSW. She served on the LACSW Board of Directors 1993-1998 and served as President 1996-1997, was the Legislative Committee Chairperson 1994-1996, participated on the Social Work Interorganization Committee 1994-1998, was our Representative to the Committee to Review Rules, Standards and Procedures of the Louisiana State Board of Social Work Examiners 2002 and our Legislative Committee Co-chairperson Spring 2007.

We are very grateful for her years of active service to our organization and look forward to her involvement with the LABSWE. We know she will be a hard working and tremendous asset to that organization as well.



## Goodbye Old Friend

Mark Steven Roloff passed away at his home in Austin, TX on December 29th, 2007 at the age of 56. His untimely and tragic death from metastatic ocular melanoma has shocked and devastated his family and friends, who loved him deeply. Many of the members of LACSW were well acquainted with Mark Roloff, MSW, LCSW, BCD.

He is survived by his devoted and cherished wife, Diana Nadas Roloff; father, Chester Roloff; brother, Craig Roloff; sister, Dawn Larson; surrogate daughter, Gloria Gaines, and his godchildren, Arielle Gaines and Michael Sauvageot. He is the son of Ardith Roloff and uncle of Chad Larson, both deceased.

Mark was born and raised in Cedar Rapids, Io. He received his BA degree in 1975 from Kansas University and his MSW degree in 1978 from Tulane University School of Social Work. In addition, he was a Board-Certified Diplomate (BCD) in Clinical Social Work.

He had an active private practice as a licensed clinical social worker, highly esteemed by clients and colleagues, alike. He treated children, adolescents, adults, couples, families, and specialized in eating disorders. He was the Director of the Male Eating Disorders Program at River Oaks Hospital in New Orleans from 2002-2006, during which time he lectured regionally and nationally and was respected as an expert in the field.

One of his fondest associations was with Shades of Praise, The New Orleans Interracial Gospel Choir, which he joined as a founding member in 2000 and which has proved to be deeply meaningful to him since.

After living in New Orleans for 32 years, one year after Hurricane Katrina, he and Diana moved to Austin, where he joined the staff at UT as a highly valued clinical social worker. Mark was a treasured husband, son, brother, and friend. His remarkable life was celebrated at a memorial service at Trinity Episcopal Church, 1329 Jackson Avenue on Saturday, January 19th, at 2:00 PM, featuring music by Shades of Praise.

In lieu of flowers, please consider a donation to either the Ocular Melanoma Foundation ([www.ocularmelanoma.org](http://www.ocularmelanoma.org)) or Shades of Praise ([www.shadesofpraise.org](http://www.shadesofpraise.org)).

LOUISIANA ASSOCIATION OF CLINICAL SOCIAL WORKERS

PROFESSIONAL MEMBERSHIP AND REFERRAL DIRECTORY INFORMATION

MEMBERSHIP YEAR: July 1, 2007 to June 30, 2008

IDENTIFYING INFORMATION: Please list the information you wish to be used in the Membership Referral Directory for members and the

public and as a marketing tool for approaching managed care companies.

NAME: \_\_\_\_\_

(Last, First, Middle Initial or Nickname) - Please Print

CREDENTIALS: (Please circle all that apply) GSW LCSW Diplomate Bd. Approved Supervisor

Other Certifications: \_\_\_\_\_

PHYSICAL ADDRESS: \_\_\_\_\_

(Street, City, State, Zip)

MAILING ADDRESS: \_\_\_\_\_

if different from above (Street, City, State, Zip)

E-MAIL: \_\_\_\_\_ Website: \_\_\_\_\_ OFFICE PHONE: ( ) - \_\_\_\_\_

FAX: ( ) - \_\_\_\_\_ HOME PHONE : ( ) - \_\_\_\_\_ List Home In Directory: Yes No

How do you prefer to be contacted? \_\_\_ Mail \_\_\_ Fax \_\_\_ Email \_\_\_ Office Phone \_\_\_ Home Phone \_\_\_ Any listed

LEGISLATIVE INFORMATION: Please use your Voter Registration Card to complete the following:

State Senator: \_\_\_\_\_ Senator District Number: \_\_\_\_\_

Representative: \_\_\_\_\_ Representative District Number: \_\_\_\_\_

MEMBERSHIP DUES: Please make payable to LACSW c/o Connie Konikoff, Treasurer, 110 Nathalie St., Laf., LA 70506

\_\_\_\_\_ Student Membership \_\_\_\_\_ \$ 20.00 \$ \_\_\_\_\_ Ck # \_\_\_\_\_

\_\_\_\_\_ GSW/MSW Membership \_\_\_\_\_ \$ 75.00 \$ \_\_\_\_\_ Ck # \_\_\_\_\_

\_\_\_\_\_ LCSW Membership \_\_\_\_\_ \$195.00 \$ \_\_\_\_\_ Ck # \_\_\_\_\_

\_\_\_\_\_ Retired Membership \_\_\_\_\_ \$ 50.00 \$ \_\_\_\_\_ Ck # \_\_\_\_\_

\_\_\_\_\_ Agency/Corp. Membership \_\_\_\_\_ \$300.00 \$ \_\_\_\_\_ Ck # \_\_\_\_\_

CONTRIBUTIONS:

\_\_\_\_\_ Clin-Pac (Political Action Committee) - Please make payable to Clin-Pac \$ \_\_\_\_\_ Ck # \_\_\_\_\_

\_\_\_\_\_ Donation For Lobbying Efforts - Please make payable to LACSW \$ \_\_\_\_\_ Ck # \_\_\_\_\_

TOTAL ENCLOSED \$ \_\_\_\_\_

Credit Card: . Visa . Mastercard

Account # \_\_\_\_\_ Exp. Date \_\_\_\_/\_\_\_\_ Signature \_\_\_\_\_

Group Name or Place of Employment: \_\_\_\_\_

Practice Setting: \_\_\_ Private Practice \_\_\_ Agency Setting \_\_\_ In Patient \_\_\_ Clinic Consultation Services: Yes No

Work Schedule: \_\_\_ Full-Time \_\_\_ Part-Time \_\_\_ Days \_\_\_ Evenings \_\_\_ Saturdays

Populations: \_\_\_ Children \_\_\_ Adolescents \_\_\_ Adults \_\_\_ Geriatric

Cultural Issues: \_\_\_ African American \_\_\_ Asians \_\_\_ Hispanics

Modalities: \_\_\_ Individual Therapy \_\_\_ Couple Therapy \_\_\_ Group Therapy \_\_\_ Family Therapy

Specialty Groups: \_\_\_\_\_ Therapeutic Models: \_\_\_\_\_

Please list clinical specializations (Maximum 6):

Are you interested in participating in the Speaker's Bureau? \_\_\_\_\_ If yes, please list topics below:

Check with your C.P.A. for your particular tax situation regarding business expense deductions. Dues used for lobbying are not tax deductible. The LACSW uses the vast majority of dues every year for legislative lobbying expense in order to protect your vendorship law and the Licensed Clinical Social Work credential. We are an all volunteer organization here to protect your profession. Please join! Thank you!

## MANAGED CARE UPDATE

BY Leesa L. Sitter

(reprinted due to errors in October newsletter)

This is an update on the managed care surveys that the LCSW members completed of the managed care companies contracted. The positive feedback included ease of authorization, streamlined treatment plans and paperwork and claims paid in a timely fashion. Concerns voiced to managed care companies included low fees, long wait times on the phone, conflicting information between departments often leading to delays in or non-payment of claims.

Feedback received from the managed care companies included:

**BCBS:** Phone call and letter from Dawn Cantrell stating they will research concerns (looking into fees specific examples were provided to BCBS).

**Mental Health Network:** Robin with (MHN) Network Relations 512.340.2489 reported that fee structure and specific plans are chosen by companies requesting their different plans. She reported sessions authorized have increased to 5. Regarding claim problems she said they need more specific individual claim information to check. She reported it is up to providers if they feel they need to leave the plan but they have many social workers and masters counselors as providers. She did say she would pass along concerns to her manager.

**UBH:** Sonya reported examples of denials of claims can be faxed to 713.448.8852. Concerns re: Wellness Assessments can be voiced to intake department 800.548.6549 ext.37983.

**Cigna:** Gregory with Provider Relations affirmed that they appreciated the feedback. He stated their fees are comparable and in line with market demands and the industry. According to their national surveys, they are doing well in timeliness and accuracy of payment. Further concerns can be addressed through provider relations representative for LA, Sheila Cain at 800.283.6226 ext. 7094.

**Managed Health Network:** Kimberly Vanderbilt with Profession Relations reported providers can call that dept. at 800.541.3353 option 2 to log a complaint.

**Magellan:** Rebecca Phillips, Regional Field Network Director said they appreciated the feedback and are looking into fee concerns and a possible fee increase. Other concerns can be addressed to:

Rebecca Phillips, Regional Field Network Director, W. Magellan Health Services, 1301 Collins Blvd., Suite 100, Richardson, TX 75081 or call 800.430.0535 ext 23713 or 214.692.3713, or fax to 314.292.12.6 or email is raphillips@magellanhealth.com.

Center for Clinical Social Work  
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## WORKSHOP Alerts

We are bringing back Peggy Pace and Life Span Integration Trainings to the region this year. Last year's workshop was so successful that we decided to do it again and add the advanced workshop. Lifespan Integration is a new therapeutic technique which was developed by Peggy Pace beginning in 2002. Pace originally designed Lifespan Integration [LI] for treating adults who experienced abuse or neglect in their childhoods. Since then, LI has been found to be effective with many different client populations and with all age groups. Lifespan Integration is now being successfully used by therapists in the United States, Canada, Spain, Sweden, and Switzerland. LI has been found to be extremely effective in the treatment of anxiety disorders, posttraumatic stress disorder, attachment disorders, eating disorders, somatic disorders, and dissociative disorders. (See [www.lifespanintegration.com](http://www.lifespanintegration.com) for more information on Life Span Integration and Peggy Pace.)

### ***Beginning Lifespan Integration***      **New Orleans, LA**

**Presented by Peggy Pace**    **Thursday – Friday, May 22-23, 2008**    **8:30 to 5:00**

Workshop Tuition includes Peggy Pace's book: *Lifespan Integration: Connecting Ego States through Time*

14.5 CEU's for MFT's, MHC's, and MSW's thru NASW-WA & NBCC

14.5 CEU's from California Board of Behavioral Sciences

14.0 CE's for Psychologists through WA-Psych + APA

Contact Person: Maureen Powell    Contact Phone: (225) 939-3883    Location: To be determined

### ***Advanced Lifespan Integration***      **New Orleans, LA**

**Presented by Peggy Pace**    **Saturday - Sunday, May 24-25, 2008**    **8:30 to 5:00**

14.5 CEU's for MFT's, MHC's, and MSW's thru NASW-WA & NBCC

14.5 CEU's from California Board of Behavioral Sciences

12.5 CE's for Psychologists through WA-Psych + APA

Contact Person: Maureen Powell    Contact Phone: (225) 939-3883    Location: To be determined

## **Other Upcoming Workshops**

**February 29, 1:00-4:00**

**'Using the Myers-Briggs Personality Type Inventory in the treatment of couples and in career counseling'** Presented by Peggy Salley, LCSW

Shreveport, LA

Open registration but limited seating

LACSW Members \$50, non-members \$75

**March 14, 9:00-12:00**

**Master Class – "Attachment Stories: Systemic Case Studies from Literature and Film"**

Presented by Andrea E. Sheele, LCSW, LMFT

New Orleans, LA

Registration is open to LACSW members and one guest per member

LACSW Members \$50, non-member guests \$75

**May 9-10, 8:30-5:00**

**Supervision Workshops for continuing and newly applying BACS**

Presented by Laury Bourgeois, LCSW

New Orleans, LA

Further details to be announced at a later date

# LACSW

P.O. Box 14153  
Baton Rouge, LA. 70808

225-932-0053  
lacs2@hotmail.com

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